Reporting Fraud & Abuse

The Office of the Inspector General (OIG) maintains a hotline, which offers a confidential means for reporting vital information. The OIG Hotline accepts tips from all sources about potential fraud, waste, abuse, and mismanagement in Department of Health & Human Services' programs. The Hotline can be contacted:

- **By Phone:** 1-800-HHS-TIPS (1-800-447-8477)
- **By Fax:** 1-800-223-2164 (no more than 10 pages please)
- **By E-Mail:** HHSTips@oig.hhs.gov
- **By Mail:** Office of the Inspector General, HHS TIPS Hotline, P.O. Box 23489, Washington, DC 20026

Type of Complaints Accepted

- Billing Medicare/Medicaid for services not provided
- Kickbacks/inducements by healthcare providers
- Failure of healthcare providers to meet business requirements for participation in Medicare/Medicaid
- Direct solicitation of Medicare/Medicaid beneficiaries
- Failure of a Medicare private plan to provide contracted Service
- Other (please explain in your narrative description)

**Unless you choose to remain anonymous** please provide the following data.

- Your Name
- Your Street Address
- Your City/County
- Your State
- Your Zip Code
- Your Telephone Number(s)
- Your email Address

**Complaint Information: Subject the that allegation is against:**

- Name of Subject
- Title of Subject (if applicable)
- Subject's Street Address
- Subject's City/County
- Subject's State and ZIP code
- Subject's Telephone Number(s)
- Subject's email address/website

- Narrative: Your comments need not be exhaustive but should include sufficient detail for a basic analysis of the complaint. In addition to explaining the nature, scope, and time frame of the activity in question, please be sure you address the following questions (as appropriate):
  - How you are aware of the alleged activity?
  - Have you already reported the fraud, waste, and/or abuse? If so, to whom?
  - Have you suffered retaliation for reporting this activity? If so, explain.
  - Do you know of any potential witnesses to the activity?
  - Do you have any documents or other physical evidence in your possession? (You may attach samples to your complaint but please do not send original documents —)
  - If you are reporting a suspicious charge from a Medicare Summary Notice, please include a copy of the Notice.

**OIG ACTION**

An OIG analyst will review your complaint. Not all complaints result in an investigation. The OIG Hotline is not authorized to disclose any information on records in its possession: the Hotline will not be able to confirm receipt of your complaint or respond to any inquiries about action taken on your complaint. If you have identified yourself, a reviewing official may contact you for further information. You have the option, however, of requesting records through the OIG [Freedom of Information Act](https://www.hhs.gov/).