

Reporting Fraud & Abuse

The Office of the Inspector General (OIG) maintains a hotline, which offers a confidential means for reporting vital information. The OIG Hotline accepts tips from all sources about potential fraud, waste, abuse, and mismanagement in Department of Health & Human Services' programs. The Hotline can be contacted:

By Phone: 1-800-HHS-TIPS (1-800-447-8477)
By Fax: 1-800-223-2164 (no more than 10 pages please)
By E-Mail: HHSTips@oig.hhs.gov
By Mail: Office of the Inspector General, HHS TIPS Hotline
P.O. Box 23489, Washington, DC 20026

Type of Complaints Accepted

- Billing Medicare/Medicaid for services not provided
- Kickbacks/inducements by healthcare providers
- Failure of healthcare providers to meet business requirements for participation in Medicare/Medicaid
- Direct solicitation of Medicare/Medicaid beneficiaries
- Failure of a Medicare private plan to provide contracted Service
- Other (please explain in your narrative description)

Unless you choose to remain anonymous please provide the following data.

- Your Name
- Your Street Address
- Your City/County
- Your State
- Your Zip Code
- Your Telephone Number(s)
- Your email Address

Complaint Information: Subject the that allegation is against:

- Name of Subject
- Title of Subject (if applicable)
- Subject's Street Address
- Subject's City/County
- Subject's State and ZIP code
- Subject's Telephone Number(s)
- Subject's email address/website
- Narrative: Your comments need not be exhaustive but should include sufficient detail for a basic analysis of the complaint.

In addition to explaining the nature, scope, and time frame of the activity in question, please be sure you address the following questions (as appropriate):

- How you are aware of the alleged activity?
- Have you already reported the fraud, waste, and/or abuse? If so, to whom?
- Have you suffered retaliation for reporting this activity? If so, explain.
- Do you know of any potential witnesses to the activity?
- Do you have any documents or other physical evidence in your possession? (You may attach samples to your complaint but please do not send original documents —
- If you are reporting a suspicious charge from a Medicare Summary Notice, please include a copy of the Notice.

OIG ACTION

An OIG analyst will review your complaint. Not all complaints result in an investigation. The OIG Hotline is not authorized to disclose any information on records in its possession: the Hotline will not be able to confirm receipt of your complaint or respond to any inquiries about action taken on your complaint. If you have identified yourself, a reviewing official may contact you for further information. You have the option, however, of requesting records through the OIG [Freedom of Information Act](#) officer.