

# Important Home Care Telephone Numbers

## IMPORTANT TELEPHONE NUMBERS

---

Centers for Medicare and Medicaid Services

Region IX

Division of Medicare

75 Hawthorne Street, Suite 104

San Francisco, CA 94105

Office of the Regional Administrator

(415) 744-3501

Division of Beneficiary Services

(415) 744-3646

Division of Medicaid

(415) 744-3552

Division of State Operations

(415) 744-3682

Division of Health Plans and Providers

(415) 744-3621

Center for Medicare and Medicaid Services

7500 Security Blvd.

Baltimore, MD 21244-1850

(410) 786-3000

Department of Health Services

Licensing and Certification

1501 Capitol Avenue, Room 71.6050

1501 Capitol Avenue, Room 71.6050

Sacramento, CA 95899

(916) 552-8700

## FISCAL INTERMEDIARIES

---

United Government Services, LLC (UGS)

Medicare Department

5151 B Camino Ruiz

Camarillo, CA 93012

(866) 380-4745

[www.ugsmedicare.com](http://www.ugsmedicare.com)

Cahaba Government Benefit Administrators (GBA)

400 East Court Avenue

Des Moines, IA 50309

Home Health: (877) 299-4500

Hospice: (866) 539-5092

[www.iamedicare.com](http://www.iamedicare.com)

Cigna Medicare

Region D – Durable Medical Equipment Carrier (DMERC)

P.O. Box 690

Nashville, TN 37202  
(877) 320-0390  
[www.cignamedicare.com](http://www.cignamedicare.com)

## NATIONAL HOME CARE ASSOCIATIONS

---

American Association for HomeCare (AA Homecare)  
625 Slaters Lane, Suite 200  
Alexandria, VA 22314-1171  
(703) 836-6263  
[www.aahomecare.org](http://www.aahomecare.org)

American Staffing Association  
277 South Washington St., Ste 200  
Alexandria, VA 22314  
(703) 253-2020  
[www.staffingtoday.net](http://www.staffingtoday.net)

Hospice Association of America  
228 Seventh Street SE  
Washington, DC 20003  
(202) 546-4759

National Hospice and Palliative Care Organization  
1700 Diagonal Road, Ste 625  
Alexandria, VA 22314  
(703) 837-1500  
[www.nhpco.org](http://www.nhpco.org)

Visiting Nurse Associations of America  
99 Summer Street, Suite 1700  
Boston, MA 02110  
(617) 737-3200  
[www.vnaa.org](http://www.vnaa.org)

## ACCREDITATION PROGRAMS/ CREDENTIALING

---

Accreditation Commission for Health Care (ACHA)  
5816 Creedmoor Road, Ste 201  
Raleigh, NC 27612  
(919) 785-1214  
[www.achc.org](http://www.achc.org)

American Nurses Association (ANA) Credentialing Center  
600 Maryland Avenue SW  
Suite 100 West  
Washington, DC 20024-2571  
(800) 274-4ANA

Community Health Accreditation Program (CHAP)

39 Broadway, Suite 710

New York, NY 10006

(800) 656-9656

[www.chapinc.org](http://www.chapinc.org)

Joint Commission on the Accreditation of Health Organizations (JCAHO)

One Renaissance Blvd.

Oakbrook Terrace, IL 60181

(630) 792-5000

[www.jcaho.org](http://www.jcaho.org)

National Association for Home Care, Home Care Aide Services Accreditation Program

228 Seventh Street SE

Washington, DC 20003

(202) 547-7424

[www.nahc.org](http://www.nahc.org)

Lumetra

One Sansome Street, Suite 600

San Francisco, CA 94104

(415) 677-2000

[www.lumetra.com](http://www.lumetra.com)